

READ THIS FIRST

Important Information for your 4G+ Modem



Activating 3G Service

A note about your CLEAR service:

Your CLEAR 4G WiMAX service is now active. To activate your 3G service, please take a moment to accept the CLEAR service Terms and Conditions by following the simple steps listed below. Within two hours of accepting the Terms & Conditions your 3G service will also become active. Once both 4G WiMAX and 3G service are active you are ready to connect to the Internet almost anywhere in the country.

To activate your CLEAR 3G service:

1. Connect to the Internet using steps 1 (Clear Connection Manager), 2 (Installation for Windows), and 3 (Insert the Clear 4G+ Mobile USB) as shown in the enclosed Quick Start Guide.
2. Open your browser and go to <http://home.clear.com>
3. Click the "View Your Message" button
4. Review and accept the Terms & Conditions
5. Click "Continue"

Your account page will be displayed after a few seconds indicating your 4G WiMAX service is available and your 3G service activation has been initiated, **but may take up to two hours to become active.**

If you attempt to use the 3G service BEFORE the service activation is complete your CLEAR Connection Manager software will display the following message: "Connect to 4G and accept Terms & Conditions". If you followed the steps above then disregard this message and try your 3G service again after the two hour activation period.

Thanks for connecting with CLEAR!

Using with CLEAR Spot

IMPORTANT INFORMATION REGARDING USING THE CLEAR 4G+ MODEM WITH A CLEAR SPOT PERSONAL HOTSPOT:

The Clear 4G+ Modem can be used with a CLEAR Spot Personal Hotspot device to share your CLEAR Mobile Internet service with up to 8 Wi-Fi enabled devices. However, if you already own a CLEAR Spot and wish to use it with your Clear 4G+ Modem a firmware update may be required before your CLEAR Spot will recognize your new Clear 4G+ modem.

For more information on updating your CLEAR Spot to the latest available firmware, which includes compatibility with the Clear 4G+ modem as well as other performance improvements, please see www.clear.com/support.

For more information go to www.clear.com
or please contact Customer Care at 1.888.888.3113.